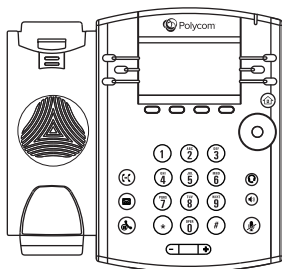
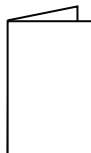
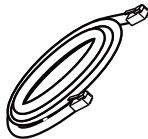
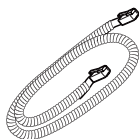
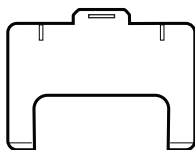
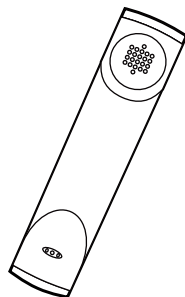
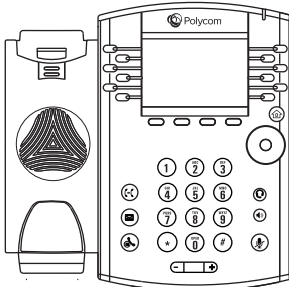


**VVX 300/301/
310/311**

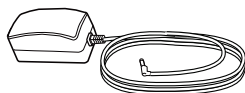
**VVX 400/401/
410/411**


Note: For more information on your Polycom® VVX® 300 series and VVX 400 series business media phones, see user documentation, including Quick User Guides and User Guides, on your phone's Support page on Polycom Voice Support:
<https://support.polycom.com/content/support/north-america/usa/en/support/voice/business-media-phones.html>

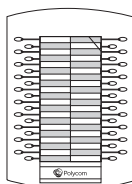
Package Contents

VVX 300 Series Phone

VVX 400 Series Phone


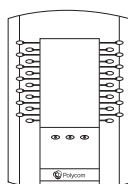
Optional Accessories



AC power adapter
(varies by region)

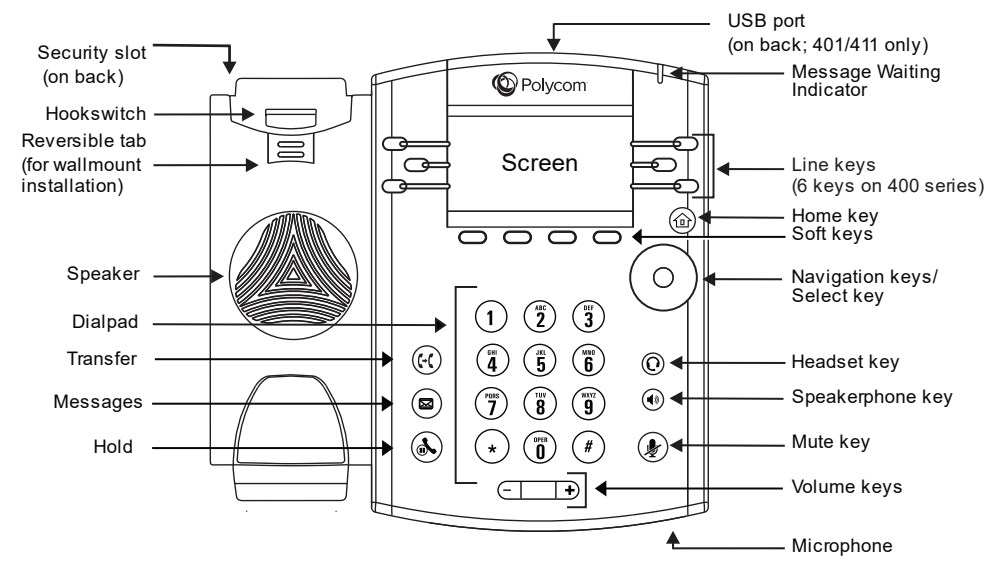


VVX Expansion Module
(paper display)

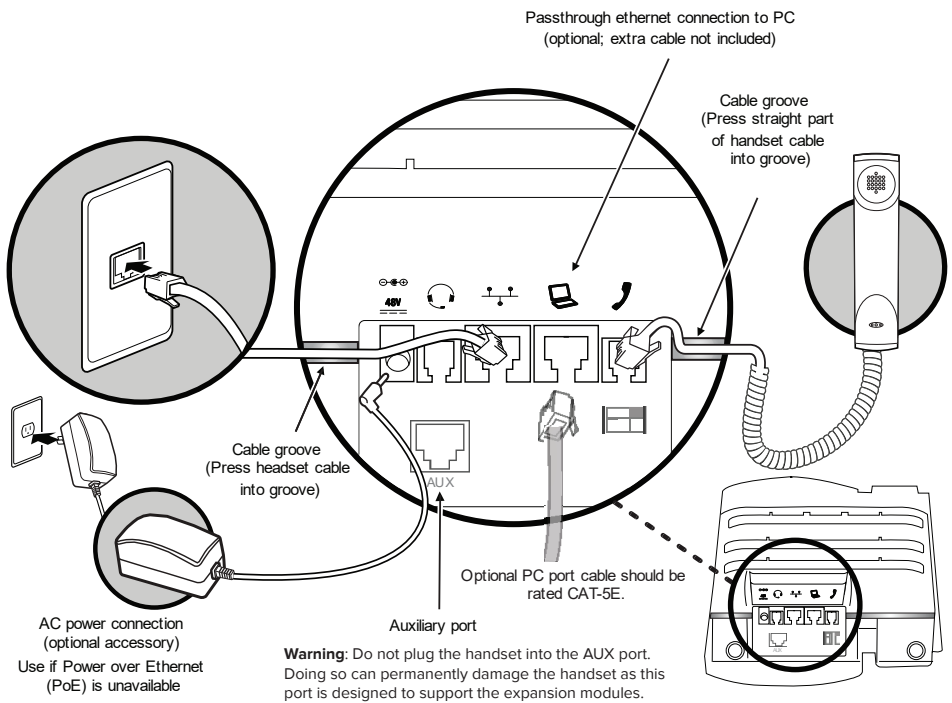


VVX Expansion Module
(LCD color display)

Features

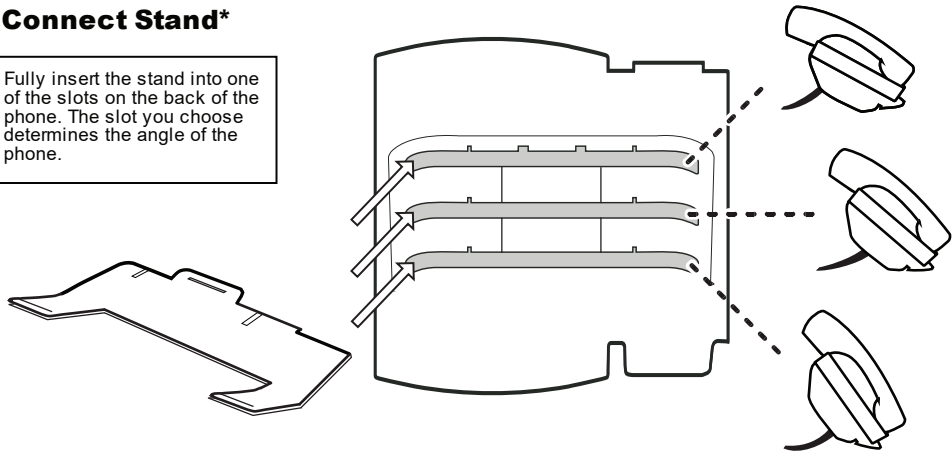


Connect Cables



Connect Stand*

Fully insert the stand into one of the slots on the back of the phone. The slot you choose determines the angle of the phone.

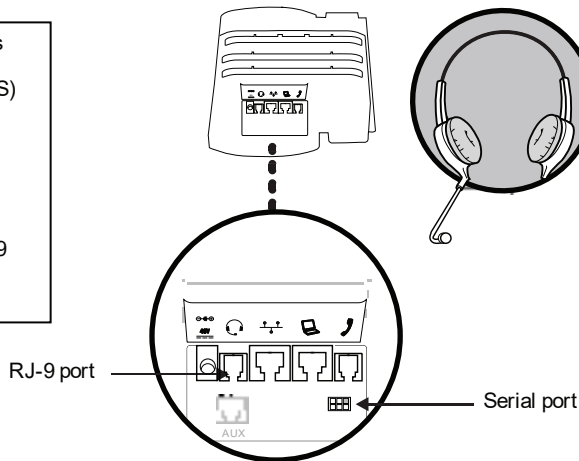


*For wallmount installation, an optional accessory is available. For more information, contact your reseller.

Connect Optional Headset

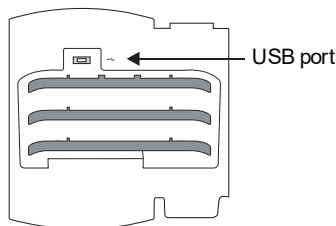
Note: Your phone supports wired headsets, including electronic hookswitch (EHS) headsets.

For connection directions, refer to your headset documentation. Standard headsets typically use the RJ-9, while EHS headsets use the RJ-9 and serial port.



Connect Optional USB Devices

On VVX 401/411 phones, you can attach a USB headset, or a USB flash drive to record calls, use the Digital Picture Frame feature, or to change the background picture on your phone. To learn more, see your phone's User Guide.



Copyright, Safety Notices

LIMITED WARRANTY. Polycom warrants to the end user ("Customer") that this product will be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller. Polycom's sole obligation under this express warranty shall be, at Polycom's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned. Polycom warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom's expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

EXCLUSIONS. Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycom's installation, operation, or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightning, power surges or outages, or other hazards.

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SERVICE AGREEMENTS. Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

SOFTWARE SUPPORT. Polycom will provide support for software running on the Product if all of the following conditions are satisfied:

- The product is under warranty or is covered by a Polycom service contract;

SAFETY AND REGULATORY INFORMATION. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interferences received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

The VVX 300/400 Series are marked with the CE mark. This mark indicates compliance with LVD and EMC Directives 2014/35/EC and 2014/30/EC.

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom, Inc. could void the user's authority to operate the equipment.

Operating Ambient Conditions:

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, non-condensing.
- Storage temperature: -40 to +160°F (-40 to +70°C)

Installation must be performed in accordance with all relevant national wiring rules. L'installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

The outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible. La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

Lorsque vous utilisez une alimentation électrique par câble ethernet (PoE - Power over Ethernet), l'équipement doit être connecté uniquement aux réseaux PoE sans connexions vers l'extérieur de l'usine.

- The product software is the current major version or the next preceding major version (software revisions are labeled as "x.y.z," with the first two digits designating major versions).
- The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Requests for software support should be made through the Polycom Reseller from whom the product was purchased.

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This Class [B] digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe [B] sera conforme à la norme NMB-003 du Canada.

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. This product is rated 48Vdc, 0.25A. When used with the optional external power supply (PSA15A-480P, or similar rated PSU), the power supply shall be a Listed power supply with a LPS output, rated 48V, min. 0.25A.

Afin d'éviter les chocs électriques, ne pas connecter de circuits de tension extra-basse de sécurité (SELV) à des circuits de réseau de stations de téléconférence (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous deux des connecteurs RJ-45. Faites preuve de prudence lors de la connexion des câbles. Ce produit a les caractéristiques suivantes : 48 Vdc, 0,25 A. Lorsqu'il est utilisé avec le bloc d'alimentation externe facultatif, (PSA15A-480P, ou une alimentation semblable), l'alimentation électrique doit être répertoriée et munie d'une sortie LPS, possédant les caractéristiques suivantes : 48 V, 0,25 A min.

In addition, all PoE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013.

En outre, toutes les sources PoE doivent satisfaire aux exigences de source d'alimentation limitée de la IEC 60950-1:2005 (2ème édition); Am1:2009 ou IEC 60950-1:2005 (2ème édition); Am1:2009; Am2:2013.

Hearing Aid Compatibility (HAC). This device is hearing aid compatible.

RoHS: All Polycom phones comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained from TypeApproval@polycom.com

Warning—This equipment will be inoperable when mains power fails.

Japan:

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することとされていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI-B

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